

Cincinnati Zoo & Botanical Garden

2024 Bowyer Farm Cheetah Runs FAQ

Where do we meet?

Please plan to meet at the Bowyer Farm 20 minutes before your scheduled experience time. This tour does not take place at the Cincinnati Zoo & Botanical Garden's main park.



The Cheetah Yard at which the run will take place is located down the road from Bowyer Farm's main building. Its location is illustrated on the map to the left.

The Cheetah Yard address at which you will park is **2804 N Mason Montgomery Rd. Mason, OH 45040**. There will be a sign at the entrance indicating where to turn.

Continue down the road until you reach the fork, and a tour guide will direct you where to go from there. Please have your tickets ready (mobile version is fine) to be checked in upon arrival.

Bowyer Farm Cheetah Run	Bowyer Farm Arrival Time
November 2 nd , 9 th , 10 th , 16 th	10:45am
November 17 th	12:45pm

Bowyer Farm Address: ~2804 N Mason Montgomery Rd. Mason. OH 45040

How will I get to my tour?

Because this tour does NOT take place at the Cincinnati Zoo & Botanical Garden you will have to arrange your own form of transportation to the Bowyer Farm Cheetah Run Yard.

Is there an age restriction?

This experience only admits guests 10 and up.

What should I wear?

This tour takes place outside. Some mornings may be colder than others, so be prepared for all kinds of weather.

Shoes must be closed toe! No crocs, sandals, or other semi-closed toe footwear will be permitted.

Should I bring a camera?

For this tour guests can take their own photos and are encouraged to bring a personal smartphone or camera.

WHAT IF I'M LATE?

If you are more than 5 minutes late, please call the Behind-the-Scenes Team at 513-487-3359. **If you arrive more than ten minutes late you will not be permitted to attend the program.**

WHAT IF I NEED TO CANCEL?

Any cancellations must be received seven or more business days in advance of the scheduled program in order to receive a refund. Registration does include a non-refundable deposit equal to \$50. Any cancellations received six business days or less are not eligible for a refund. Exceptions to the refund policy will be made on case-by-case basis and at the sole discretion of the Program Manager.

What if there is inclement weather?

If there are extremely rainy conditions or if the ground is frozen, then we may need to cancel or reschedule the experience for the safety of our animals. If this occurs, we will do our best to reschedule you to a different date or issue you a refund.

WHAT IF the zoo needs to reschedule due to veterinary procedures for the animals?

As with humans, there are times when our animals do not feel well or need to have a vet visit last minute. We will do our best to reschedule your visit or provide you with a full refund.

OFF-SITE PROGRAMING	Is this Tour ADA Accessible?
Bowyer Farm Cheetah Run	Yes, but path consists of gravel and grass.

Additional questions or concerns? Please contact the BTS Team at 513-487-3359 or bts@cincinnatizoo.org